

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT(S) : True et al.

TITLE : AUTOMATED SERVICE CHANGE  
RECOMMENDATIONS FOR  
WIRELESS NETWORK  
SUBSCRIBERS

APPLICATION NO. : 10/712,510

FILED : November 13, 2003

CONFIRMATION NO. : 8919

EXAMINER : Taylor, Barry W.

ART UNIT : 2617

LAST OFFICE ACTION : December 27, 2007

ATTORNEY DOCKET NO. : LUTZ 2 00237  
Case Name/No. Benco 15-9-9-9  
Cleveland, OH 44114  
March 27, 2008

**AMENDMENT**

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed December 27, 2007, on the above-referenced patent application, Applicant(s) respectfully request reconsideration of the application.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.